



Ciao Software's Delivery Module

Delivering the Right Order on Time Every Time

Ciao's Delivery Module provides the best of both worlds: efficient, personalized service at order entry and prompt, accurate delivery at the customer's doorstep. Each feature is designed to save you time and build customer relationships. For example, Ciao's unique Caller ID Recognition Software adapts to the many different Caller ID formats so that your customer database practically builds itself. Ciao's Delivery Module improves delivery service from start to finish, which keeps your customers coming back, improving your bottom line.

With Ciao's Delivery Module, you can:

- Instantly display customer names and addresses with Caller ID match – providing quick and personalized service
- Track customer preferences including their last six orders – providing one-touch reorder capability
- Track recent drivers and comments – providing prompt, knowledgeable service and building customer rapport
- Use Auto-Fill feature and special tools based on Caller ID to quickly build your customer database – minimizing keystrokes
- Use Auto-Lookup feature for street names and buildings – speeding up customer data entry and delivery times; eliminating errors

DELIVERY SCREEN

Ciao's powerful Delivery Module with integrated Caller-ID **expedites order entry** and **eliminates mistakes**. Notice the "Streets" and "CID Exclude Names" lookup files which **speed up** entering customer information and also help correct Caller-ID inconsistencies.